

BORRODELL ESTATE
House Policy & Responsible Service of Alcohol

Borrodell Estate is a place to gather well - over good food, estate-grown wine, and shared experiences shaped by the landscape around us. To ensure the comfort, safety, and wellbeing of all guests and staff, we are committed to the responsible service of alcohol at all times in accordance with the NSW Liquor Act 2007.

OUR APPROACH

We aim to create an environment that feels relaxed, safe, and respectful for everyone on the estate.

This includes:

- Encouraging the responsible and moderate consumption of alcohol
- Preventing intoxication and disorderly behaviour
- Preventing underage drinking
- Discouraging drink driving
- Supporting staff to confidently uphold RSA practices

RESPONSIBLE SERVICE OF ALCOHOL

All staff serving alcohol at Borrodell Estate hold current RSA certification and are supported by management in enforcing responsible service practices.

We reserve the right to:

- Refuse service to any guest showing signs of intoxication
- Refuse entry to intoxicated or disorderly persons
- Limit alcohol service where required
- Decline service if valid proof of age cannot be provided

Low and non-alcoholic beverages, water, and food options are always available.

UNDER 18s & PROOF OF AGE

Alcohol will not be served to anyone under 18 years of age.

Guests who appear under the age of 21 may be asked to provide valid identification. Accepted forms of ID include:

- Australian drivers licence
- NSW photo card or equivalent
- Valid passport

If proof of age cannot be provided, alcohol service will be refused.

DRINK DRIVING

We encourage all guests to make safe transport arrangements when consuming alcohol.

Our team may discourage guests from driving if they appear affected by alcohol and will support safer alternatives where possible.

HOSPITALITY PRACTICES

As part of our commitment to responsible hospitality, Borrodell Estate:

- Provides water free of charge or at a reasonable cost
- Offers non-alcoholic and low-alcohol options
- Encourages food consumption alongside alcohol service
- Monitors guest wellbeing throughout service
- Regularly trains and updates staff on RSA obligations and industry standards

OUR RIGHT TO REFUSE SERVICE

Borrodell Estate reserves the right to refuse service or entry to any guest who:

- Appears intoxicated
- Behaves aggressively or disruptively
- Fails to comply with staff directions
- Cannot provide valid proof of age when requested

FINAL NOTE

Our goal is simple: to ensure everyone visiting Borrodell Estate can enjoy the experience safely, comfortably, and responsibly.

Thank you for helping us maintain a welcoming environment for all guests, staff, and visitors.

The Management

Borrodell Estate